

Installing VCP Drivers to assign a COM port number to your Unknown Device

- 1) Download zipped folder to your desktop
- 2) Right click on zipped folder and select Extract All to extract all contents of the folder
- 3) A new unzipped folder will be added to your desktop automatically
- 4) Go to your device manager
- 5) Open Other Devices to locate the Unknown Device, which is the USB cable that is used to communicate with the Databank
- 6) Right click on Unknown Device and select properties
- 7) Click on the Driver Tab (it could also be named Driver Details for some windows versions)
- 8) Click the Update Driver button
- 9) Click Browse my computer for drivers
- 10) Click the Browse button
- 11) Navigate to the desktop where the unzipped folder exists
- 12) Click on the folder titled "CDM v2.12.28 WHQL Certified"
- 13) Click OK
- 14) When Drivers are loaded, repeat steps 4-13
- 15) The second loading of the drivers will ensure the Unknown Device is assigned a COM port number
- 16) The number should be between but including 1 and 6; if the number is not within that range, change the COM port setting to reflect any number within that range

Changing a COM port setting

- 1) Go to your device manager
- 2) Open Ports to locate the COM port you wish to change, which is the USB cable that is used to communicate with the Databank
- 3) Right click on the COM port and select properties
- 4) Click the Port Settings Tab
- 5) Click Advanced button
- 6) Select a COM port number from 1 to 6
- 7) Click OK
- 8) Close the Device Manager